

# ARIZONA RUNNING CAMP

## Payment and Refund Policy

Payments for running camps are prepaid in full. Other arrangements must be agreed upon prior to making payments. In exceptional cases installment payments may be arranged - however in these cases, refunds are not allowed at any time.

This refund policy is based on the facts of life in planning and running events. Though it would be nice to be able to offer full refunds to anyone anytime, it is not feasible. Camps require prepayments to host facilities based on enrollment numbers (rooms, meals, meeting space, fields, etc.) and are non-refundable. Handouts, binders, shirts, other attendee materials, and even insurance are purchased in advance based on enrollment numbers.

100% refund of registration (minus PayPal fees - approximately 3%) can be made up to 45 days prior to the first day of camp.

Refund of registration (minus \$50) can be made up to 31-44 days prior to the first day of camp.

Between 15-30 days of the first day of camp a 50% refund can be made.

Any requests for refunds within 14 days of the first day of camp cannot be fulfilled.

However, when feasible and at the sole discretion of the Camp Director, services or products of equal or greater value may be offered in lieu of cash refund. For example, these may include printed materials, electronic materials, assessments & reports, coaching services, and mental game coaching services.